### Sustainable Organizations

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# The Paper

Question: How do pro-social stakeholders affect organizations?

Approach:

Take Aghion and Tirole (1997) model of delegation of authority, with one key addition: Projects entail monetary and social payoffs, affecting *both* stakeholders *differentially*.

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Main Result:

Increase in manager's pro-sociality can make the organization less pro-social.

It occurs if control rights move towards the less pro-social stakeholder.

The authors identify a mechanism that relies on three assumptions:

(i). There is a trade-off between producing monetary and non-monetary payoffs.

- (ii). Different stakeholders solve this trade-off differently.
- (iii). Allocation of control rights is endogenous.

In my view, the interpretation that non-monetary is "pro-social" is indeed the best one.

A simple stylized model, building on convincing assumptions, produces relevant results. So what can I add? I separate my discussion into:

- Suggestions within the model.
- Further directions.

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### I. Can the Bottom-Up Approach be the Best?

In your model, delegation decision works as an *attenuation* mechanism.

But the effort decision works as *amplification* mechanism.

Q. Can increasing manager's pro-sociality be the most effective way of making the organization more pro-social?

Essentially, you look at effect of increasing  $\gamma_i$  at the margin.

Since effect of  $\gamma_M$  is non-monotone, you conclude top-down approach works best.

But in principle, you can compare slopes in the region where both effects are positive.

Realistically, all stakeholders' preferences for pro-social goals might change. You could look at changes to the vector  $(\gamma_O, \gamma_M)$  in a given direction. The simplest: Q. What is the effect of a uniform upward shift to  $(\gamma_O, \gamma_M)$ ? A more ambitious goal: what is the most pro-social organization? Owners and managers inherently different because owner delegates. But they could also differ in other dimensions (e.g. cost to become more pro-social). Q. Under general constraints, what is the optimal  $(\gamma_O, \gamma_M)$ ? Some insights may come from literature on tournaments and value design. A simple stylized model, building on convincing assumptions, produces relevant results. So what can I add? I separate my discussion into:

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- Suggestions within the model.
- Further directions.

Call x the pro-social dimension of the owner's preferred project.

Call y the pro-social dimension of the manager's preferred project.

Assume owner delegates when |y - x| < k.

### Questions:

1. If owner can't fully observe y, what information structure maximizes pro-sociality?

2. Given a distribution of (x, y), what allocation maximizes pro-sociality?

# I. "Optimal" opacity?

From the point of view of maximizing pro-sociality, the manager delegates:

- too much when belief is in  $\tilde{y} \in [x k, x]$
- too little when belief is in  $\tilde{y} \in [x + k, \bar{y}]$ .

Idea. The delegation decision creates discontinuities.

In these type of environments, some level of opacity is typically good.

Note information over y could reflect manager's preferences and project characteristics.

#### Result:

There are cases where binary signal:  $\tilde{y} \in \{y_l, y_h\}$  improves over fully observable y.

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2. Given a distribution of (x, y), what allocation maximizes pro-sociality?

II. Positive vs Negative Assortative Matching

#### Result:

The economy is more pro-social under PAM than under NAM if and only if:

$$\sum_{i} (y_i - x_i) \, \mathbf{1}_{|y_i - x_i| < k} > \sum_{i} (y_i - x_{-i}) \, \mathbf{1}_{|y_i - x_{-i}| < k} \quad (\star)$$

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Result: If  $y_i > x_i > y_{i-1}$  for all *i*, condition (\*) holds.

Very restrictive!

### Examples

#### Example 1:

Assume  $y_1 > x_1 > y_2 >> x_2$ . Under PAM, get:

$$y_1 + x_2$$

Under NAM, get:

 $y_2 + x_2$ 

### Examples

#### Example 1:

Assume  $y_1 > x_1 > y_2 >> x_2$ . Under PAM, get:

#### Example 2:

Assume  $y_1 >> y_2 > x_1 >> x_2$ . Under PAM, get:

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$$y_1 + x_2 \qquad \qquad x_1 + x_2$$

Under NAM, get:

Under NAM, get:

 $y_2 + x_2 \qquad \qquad y_2 + x_2$ 

### Conclusions

When agents are strategic, changes in their preferences may lead to unexpected outcomes.

Using such insight, paper improves our understanding of corporate governance in a changing world.

Congrats!